



WESTERN REGIONAL TRAINING CONFERENCE



September 20 & 21, 2017

GENERAL INFORMATION

FLEX invites you to join us at the next Western Regional Training Conference being held in Half Moon Bay, California, on September 20 & 21, 2017. All FLEX users are welcome to attend regardless of the region in which their credit union resides. Two days of training and interaction with fellow FLEX users will be available to all who attend.

Location: [Oceano Hotel & Spa](#)

The Oceano Hotel & Spa, located at 280 Capistrano Road, in Half Moon Bay, California, is a 30-minute, scenic drive from the San Francisco International Airport and just over an hour drive from the San Jose and Oakland International airports. The hotel does not provide a shuttle to and from the airport, however, free parking is available at the hotel.

Hotel Reservations:

Rooms can be booked for \$249 per night by calling the hotel directly at **650-726-5400** and referencing the "FLEX/Computer Marketing" group. The hotel room block is for the nights of September 19th & 20th, however, the hotel will honor the room rate for the following two days, September 21st & 22nd on a space available basis. All rooms are subject to applicable taxes and include amenities described on the hotel website, <http://www.oceanohalfmoonbay.com>. Room reservations must be made no later than **Tuesday, August 29th, 2017**, must be guaranteed with a credit card and are subject to a 48-hour cancellation policy. CMC will not be responsible for any room charges or activities not associated with the conference.

Registration:

To register for the conference submit the registration form included with this communication no later than August 29, 2017. Details and fees are described on the registration form. The fee covers meeting space, AV equipment, breaks and lunches during the meeting and class materials. All evening activities and meals are on your own.

Agenda:

New and existing FLEX features will be presented. Our tentative agenda includes:

- In-house Collections
- Release 8.03
- mobiϕint
- FLEX Academy
- Database Mining & Audits
- Trends: Why Technology Matters
- ACH Processing & New Balancing Options
- FLEXBridge
- New Upgrade Procedures & Deployments
- DR Journaling
- Job Scripting
- Compliance
- FLEX: A Prospect's View
- Answers to Questions You Didn't Know to Ask!

Suggestions and offers to volunteer with presentations are welcome!

The agenda with times and meeting room location will be published in our client portal and distributed to all registered attendees prior to the conference.

Questions should be directed to Gabby Bass or Marsha Goff by calling 800-262-3539 or by emailing: gabby@flexcutech.com or marsha@flexcutech.com.